

**IN THE UNITED STATES PATENT & TRADEMARK OFFICE**

Applicant: Burgin, et al. : Atty Ref: 1160215/0538115  
Serial No. 09/944,676 : Group Art Unit: 3714  
Filed: August 31, 2001 : Examiner: Kathleen Michele Mosser  
For: SYSTEM AND METHOD FOR AUTOMATED END USER SUPPORT

**NOTICE OF APPEAL FROM THE PRIMARY EXAMINER  
TO THE BOARD OF APPEALS**

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**Mail Stop AF**  
COMMISSIONER FOR PATENTS  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Applicant hereby appeals to the Board of Appeals from the decision dated June 19, 2007 of the Primary Examiner finally rejecting claims 37-56.

The items checked below are appropriate:

1.  Fee \$500.00
2.  **ARGUMENTS IN SUPPORT OF PRE-APPEAL BRIEF REQUEST FOR REVIEW** In accordance with 1296 Off. Gaz. Pat. Office 67 (July 12, 2005) have been filed.
3.  Total Fee Due
  - Notice of Appeal \$500.00
  - Extension of time

**TOTAL FEE DUE** \$500.00

4.  Fee Enclosed
  - Not Required (fee paid in prior appeal)
  - Charge to Deposit Account No. 06-2226.

Any deficiency or overpayment should be charged or credited to Deposit Account No. 06-2226.

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William Sidney Morris  
Registration No. 60,477  
Telephone (513) 651-6915

Post Office Address (to which  
Correspondence should be sent):

FROST BROWN TODD LLC  
2200 PNC Center  
201 East Fifth Street  
Cincinnati, Ohio 45202-4182

Date: September 14, 2007